



# TRAUMA SERVICES



## READY TO TAKE CARE OF EVERYTHING 24/7

In the aftermath of a traumatic event, two things matter most: response time and level of experience. It takes a high level of dedication and professionalism to handle the rigors of violent crime and accident scenes on a daily basis.

That's why ServiceMaster Recovery Services offers specialized trauma cleanup services—to provide a partner you can trust with restoration when it's needed most.



## CERTIFIED & TRAINED FOR TRAUMA CLEANING

Federal laws stipulate that bio-clean technicians must be trained to remove all signs of biological contamination. Our experts are certified to control blood-borne pathogens, utilize proper protective gear, and are equipped to handle and dispose of biological materials.

With ServiceMaster Recovery Services, you get service that meets all health and OSHA regulations, tempered with integrity, professionalism and respect. Our technicians will:

- Use special equipment & chemicals to disinfect & sanitize the area
- Isolate, clean & disinfect every surface with the proper care & attention to detail
- Decontaminate all areas
- Thoroughly clean & sanitize the building  
Neutralize any outlying odors
- Properly deal & remove any contaminated materials
- Dispose of contaminated items at a licensed waste facility
- Covid-viral Cleaning & Disinfecting

## PROVIDING COMPASSION IN A TIME OF NEED

Dealing with trauma requires more than just professionalism. As such, we approach every job with respect and empathy for grieving families and loved ones. Our technicians are trained to handle sensitive questions with assurance and skill. We also provide contact information for the following support organizations:

- **The Compassionate Friends**  
A national self-help organization to assist families in resolving grief following death for a child.  
[compassionatefriends.org](http://compassionatefriends.org) - 877-969-0010
- **Mothers Against Drunk Driving**  
An organization offering assistance and support to families affected by alcohol and drunk driving  
[madd.org](http://madd.org) - 800-438-6233
- **National Center for Victims of Crime**  
An advocacy group that provides resources and support to victims of crime  
[victimsofcrime.org](http://victimsofcrime.org) - 800-394-2255
- **Parents of Murdered Children (POMC)**  
A self-help group dedicated to helping families and friends of those who have lost their lives to violence.  
[pomc.com](http://pomc.com) - 513-721-5683